
Meeting	Customer and Corporate Services Scrutiny Management Committee
Date	14 March 2022
Present	Councillors Crawshaw (Chair), Fenton (Vice-Chair), Hollyer, Musson, Norman, Pearson, Rowley and Wann (Substitute for Cllr Baker)
Apologies	Councillors Baker and Orrell

52. DECLARATIONS OF INTEREST

At this point in the meeting, Members were invited to declare any personal, pecuniary or prejudicial interests, which they had not already included in their standing register of interests.

The Chair stated that he had a possible personal interest in item 6, as his Mother may be part of the steering group for Digital Inclusion.

53. EXCLUSION OF PRESS AND PUBLIC

Resolved: That the press and public be excluded from the meeting during the consideration of agenda item 5 on the grounds that it contains information relating to ongoing negotiations with Trade Unions. This information is classed as exempt under Paragraph 4 of Schedule 12A to Section 100A of the Local Government Act 1972, as amended by the Local Government (Access to information) (Variation) Order 2006.

To accommodate the exclusion of the press and public, it was agreed to move item 5 to the end of the agenda.

54. MINUTES

Resolved: That the minutes of the Customer and Corporate Services Policy and Scrutiny Committee held on 10 January 2022 be approved and signed by the Chair as a correct record.

55. PUBLIC PARTICIPATION

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.

56. DIGITAL INCLUSION & ENGAGEMENT UPDATE

The Head of ICT gave an update to Members on Digital Inclusion and Engagement. The presentation at the Annex of the report provided an update for Members on the new governance arrangements for the digital inclusion partnership, the IT Reuse Scheme and its impact in the first year of operation and Connectivity. He noted the following:

- The Communications Team recognised the need to blend on and offline engagements methods to encourage as many people as possible to be involved.
- Members were asked to consider other areas for future reporting and review that were not already covered by other Committees.
- The ICT team as working with colleagues in Housing to ensure connectivity in open play areas in new housing developments and that they have built in connection to the free WiFi service. To extend this to existing social housing areas, the Committee would need to consider the costs and the best way to proceed for providing existing community spaces with WiFi access.

The Officer responded to a number of questions concerning the IT Reuse Scheme, free WiFi in areas of social housing, the roll out of the digital ResPark scheme, the Digital York steering group and email communications with residents.

Data on the age and location of recipients for the IT reuse scheme and information concerning the ease of use for the digital ResPark web pages was to be provided to Members after the meeting.

The Chair noted that following discussions with the Director of Customer and Communities, the next update would include more emphasis on financial inclusion.

Resolved: That the update be noted.

Reason: To keep the Committee updated.

57. COUNCIL MOTIONS UPDATE

The Head of Civic, Democratic and Scrutiny Services presented the first bi-annual Motions Update to Members.

The Monitoring Officer responded to questions regarding the actions of Executive Members and Officers following a motion having been passed by Council.

Resolved:

- i. That the update be noted.
- ii. To remove completed Motions from the report for future reporting.

Reasons:

- i. To keep Members up to date with the progress of Motions.
- ii. To better track the progress of live Motions.

58. WORK PLAN 2021/22

Members considered the corporate scrutiny work plan covering the next meeting of this Committee and the meetings of the other Scrutiny Committees up until 31 May 2022.

The Chair updated Members with the planned changes to the pattern and focus of scrutiny meeting dates for the next municipal year.

Resolved: That the work plan be noted.

Reason: To ensure that the Committee has a planned programme of work in place and an overview of the other Scrutiny Committees.

59. REVIEW OF THE ORGANISATIONAL DEVELOPMENT PLAN

Members considered a report from the Head of HR and OD Corporate Services which updated them on the Organisational Development Plan (OD Plan) which supported the Council Plan (2019-2023) and the Recovery and Renewal Plan (2020).

In the public session, the Officer responded to a range of questions covering measuring the success of the plan, retention and recognition, how Sponsors would work together and the impact of Covid.

At 18:24 the meeting moved into private session, in accordance with the decision in Minute 53 to allow for Members to question Officers on the exempt Annex.

[19:00 Cllrs Rowley and Pearson left the meeting]

Resolved: That

- i. the update be noted;
- ii. a further update be received in 6 months time;
and
- iii. Officers be asked to give further consideration to any implications which may arise as a result of Microsoft Teams becoming the main tool for electronic communications within the Council.

Reason: To keep Members updated with the Organisational Development Plan.

Councillor J Crawshaw, Chair

[The meeting started at 5.31 pm and finished at 7.19 pm].